Truckmilk Manual

Jobs executor

June 2019

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Content

# Introduction

This document explains how to use the Truckmilk Page.

# Usage

The page may be use in different context:

# Installation

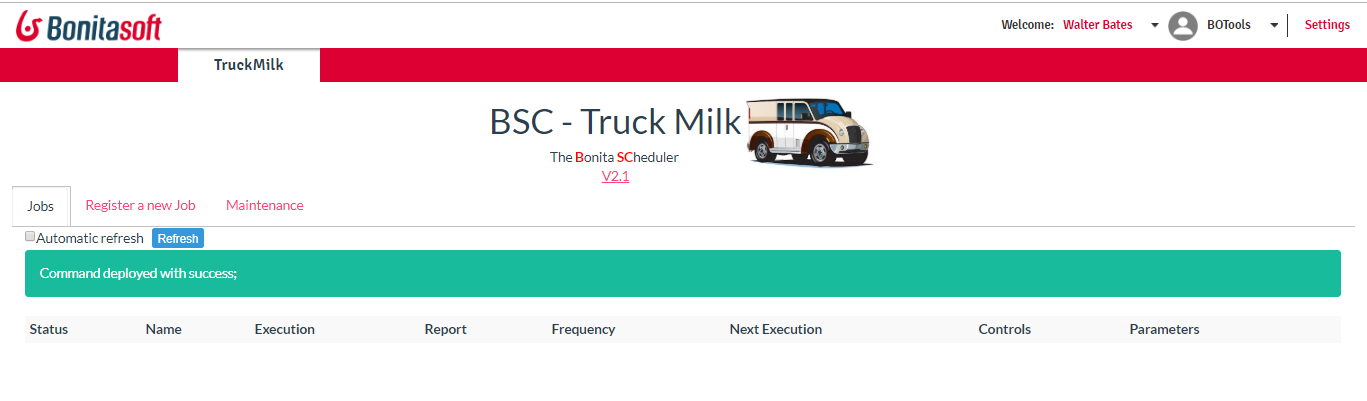
## Get the resource

Download the page from the community,

## Install the page

Then install the page as a Resource and reference it in a Profile or Application.

Access the page.



The first access, you should see a banner to explain the command is deployed with success

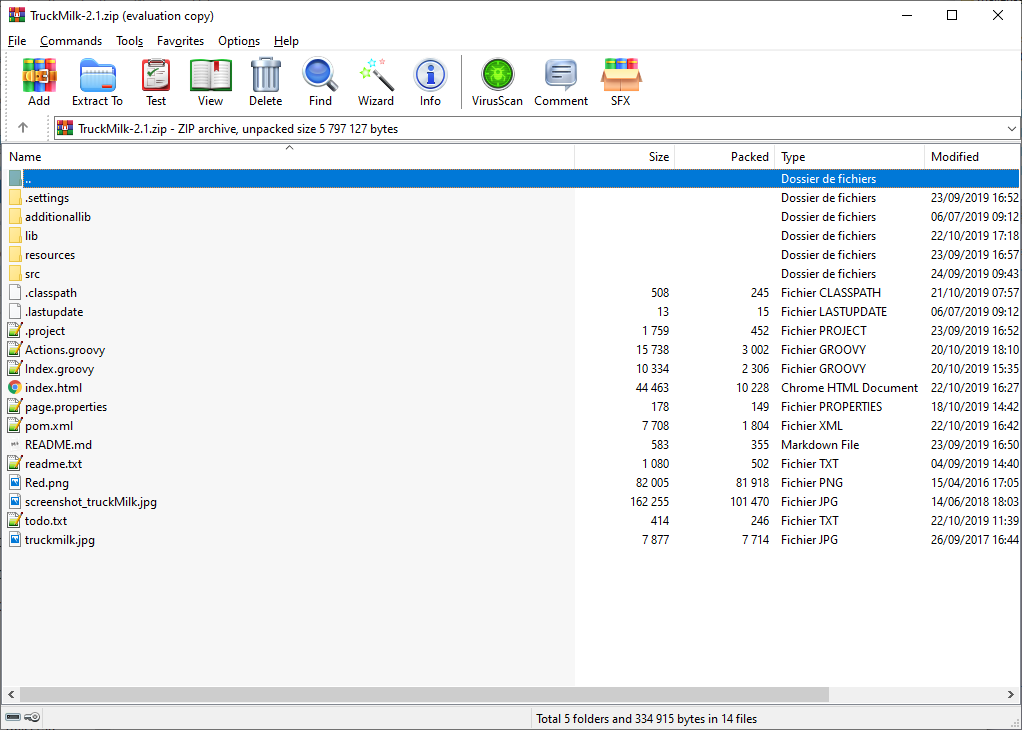
A Bonita Command is a JAVA Class deployed on the server. This allow the controller to check and start new jobs even if user is disconnected.

On a Cluster environment, each node will install the command. Command is saved in the database, and is backup when you back up the Bonita database

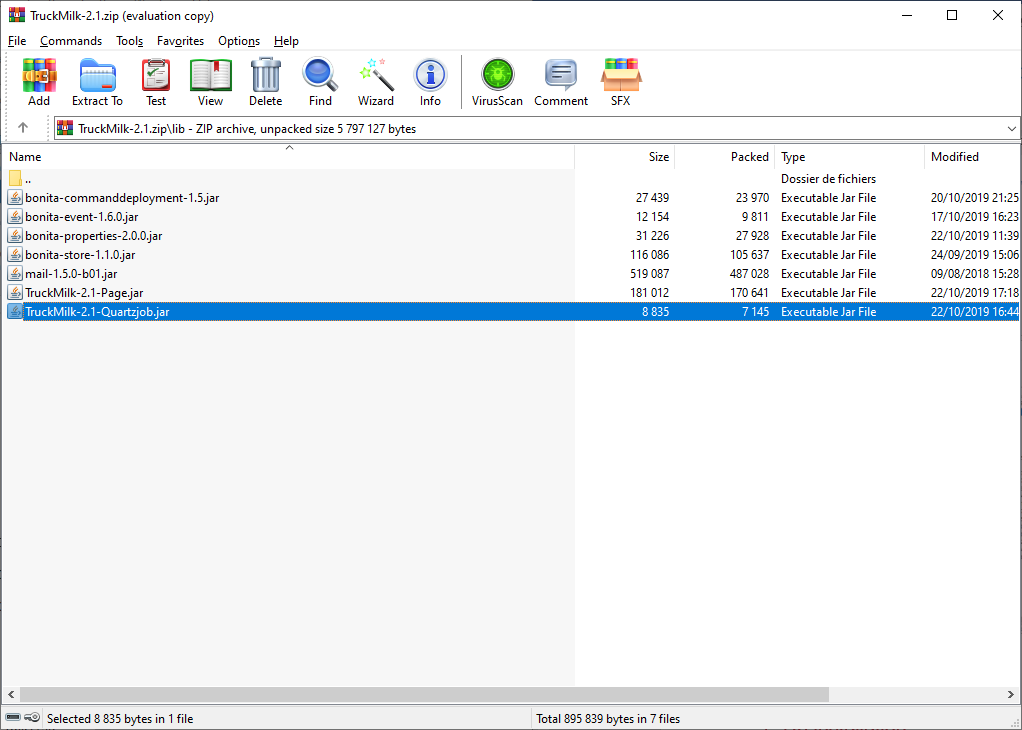
The second step consist to install the Quartz Job JAR file.

## Install the Quartz

Unzip the Truck milk ZIP file.



Access the lib directory



Copy the jar name “TruckMilk<version>-Quartzjob.jar” under the path

<BONITASERVER>/server/webapps/bonita/WEB-INF/lib

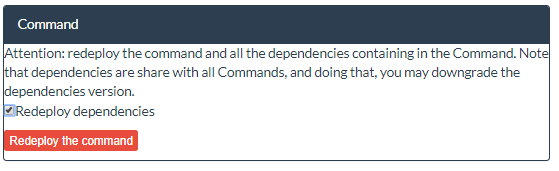
* You can copy it on your Bonita Studio: path is <STUDIO>/workspace/tomcat/server/webapps/bonita/WEB-INF/lib
* On a Cluster, you have to copy this file on each node.

Restart your server (on a studio, go to Server / Restart Web Server)

Then, access the page. Go to the tab “Maintenance” and click on START

## Force a complete installation

Dependencies are shared between command. If you need to be sure to deploy dependencies associated to the command, the Command Deployment, in the tab Maintenance, can be used



# De installation

To desinstall the page:

## Stop the Quartz job

Go to the page, tab Maintenance, and select “Stop”.

The quartz job is stopped.

## Remove the page

You can then remove the page in the Administration / resource

## Advanced setup

Nota: to remove completely the page, you can do theses action:

* Use a tool to access commands (like Command Manage, available on the community) and remove the truckmilk command.
* Remove the Quartz file

Go to

<BONITASERVER>/server/webapps/bonita/WEB-INF/lib

And remove the file “TruckMilk<version>-Quartzjob.jar”. You should need first to stop the server. On a cluster, this operation has to be done on each node.

* You can check the Quartz Table in the server to verify the jobs is correctely removed in tables qtrz\_cron\_triggers, qtrz\_triggers, qtrz\_job\_details. You can purges theses tables;

 Select \* from qrtz\_cron\_triggers where trigger\_name='trgMilktruckJob\_1';

 Select \* from qrtz\_triggers where trigger\_name = 'trgMilktruckJob\_1';

 Select \* from qrtz\_job\_details where job\_name = 'trgMilktruckJob\_1';

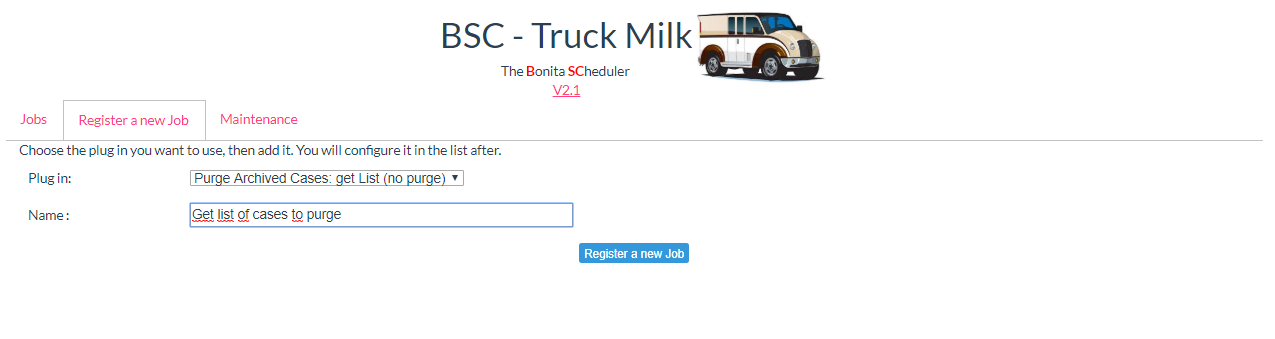
It’s not recommended to purge these table. It’s better to use the API.

# Use jobs

Truck Milk execute jobs. This chapter explain how to create a jobs, then access all parameters

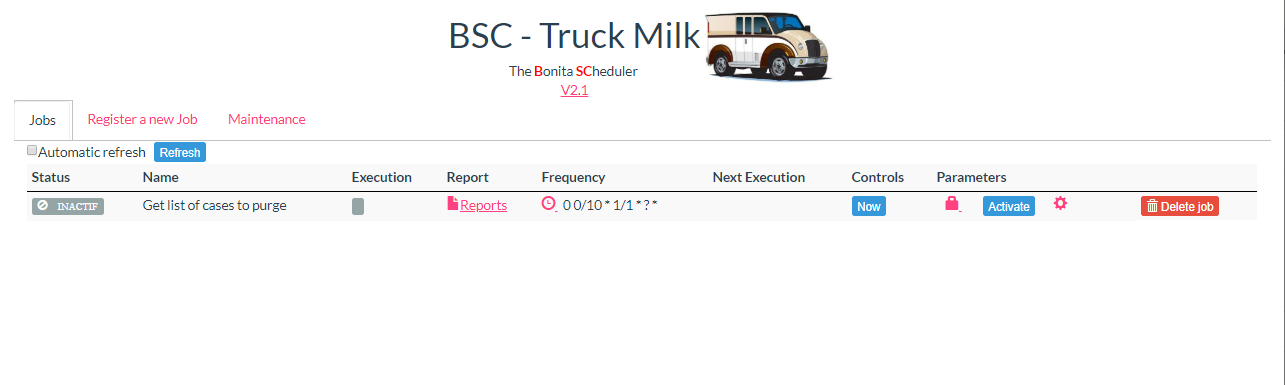
## Create a job

Click on the tab Register a new Job



Choose the Plug In in the list of existing Plug in. Give then a name. The name must be unique (it’s not possible to register two jobs with the same name).

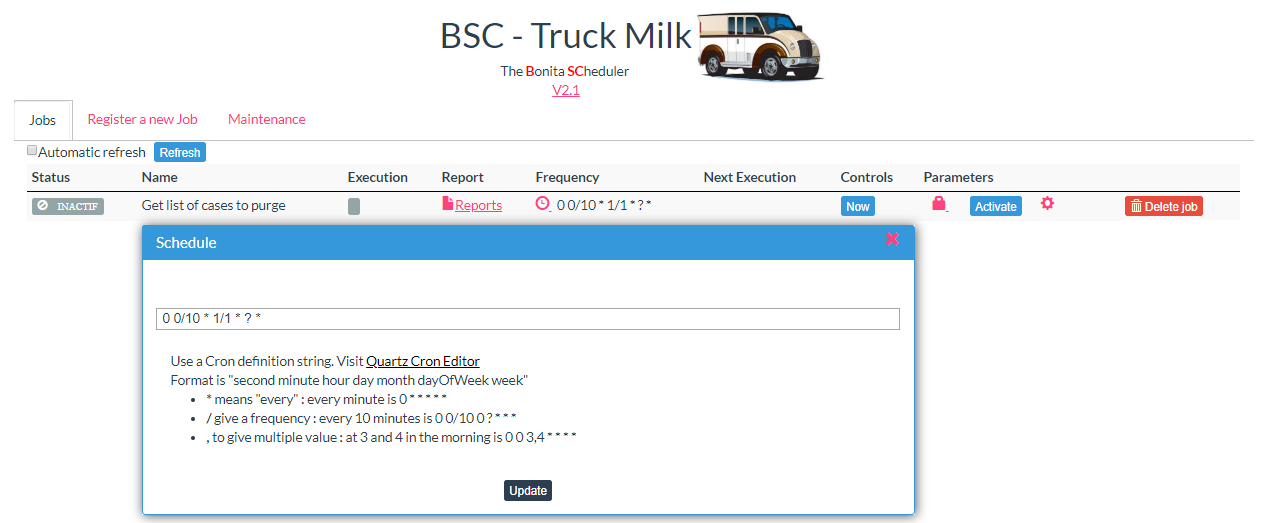
Access the Jobs tab: job is visible in the list. By default, jobs are deactivated.



## Schedule

The scheduler part specify the frequency of execution. Visit <https://www.freeformatter.com/cron-expression-generator-quartz.html> to help you to calculate the frequency.

Click on the icone  and setup the value



Click on Update to validate the change.

Note 1: the default value, 0 0/10 \* 1/1 \* ? \*, means:

At second: 00, every 10 minutes starting at minute: 00, every hour, every day starting on the 1st, every month

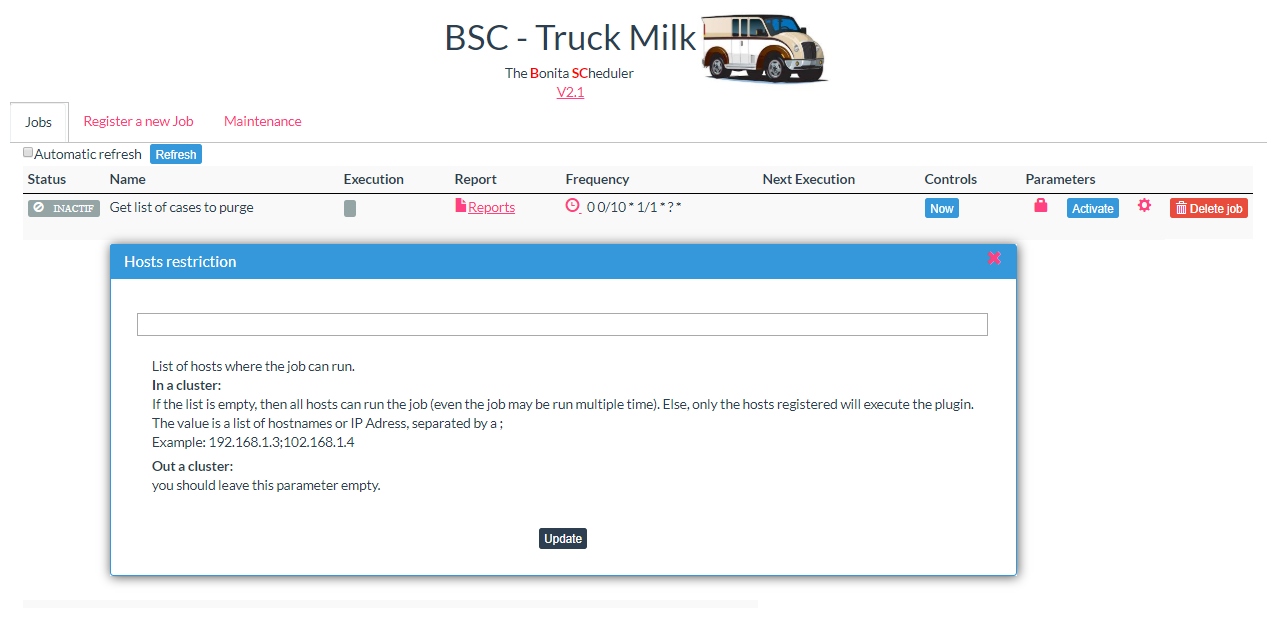
Note 2: Frequency apply only when the job is activated.

## Host restrictions

On a cluster, every nodes can execute a job. TruckMilk is based on the Bonita Scheduler, Quartz. This tools runs on each node in a cluster. When the frequency is reach, the first operation the node does is to register itself in the job, then waits two seconds, and check if the node register is still itself. This procedure avoid that two nodes starts the same job.

If you want to start the job on a particular node, and only on this one, use the Host restriction parameters, and give the IP address of the node.

Click on the icone  and setup the value



Click on Update to validate the change.

Note 1: if you have a node restriction, and this node is stopped, the job will not be executed

Note 2: you may use a list of node. Then, only one node of the list may execute the job, using the procedure given before.

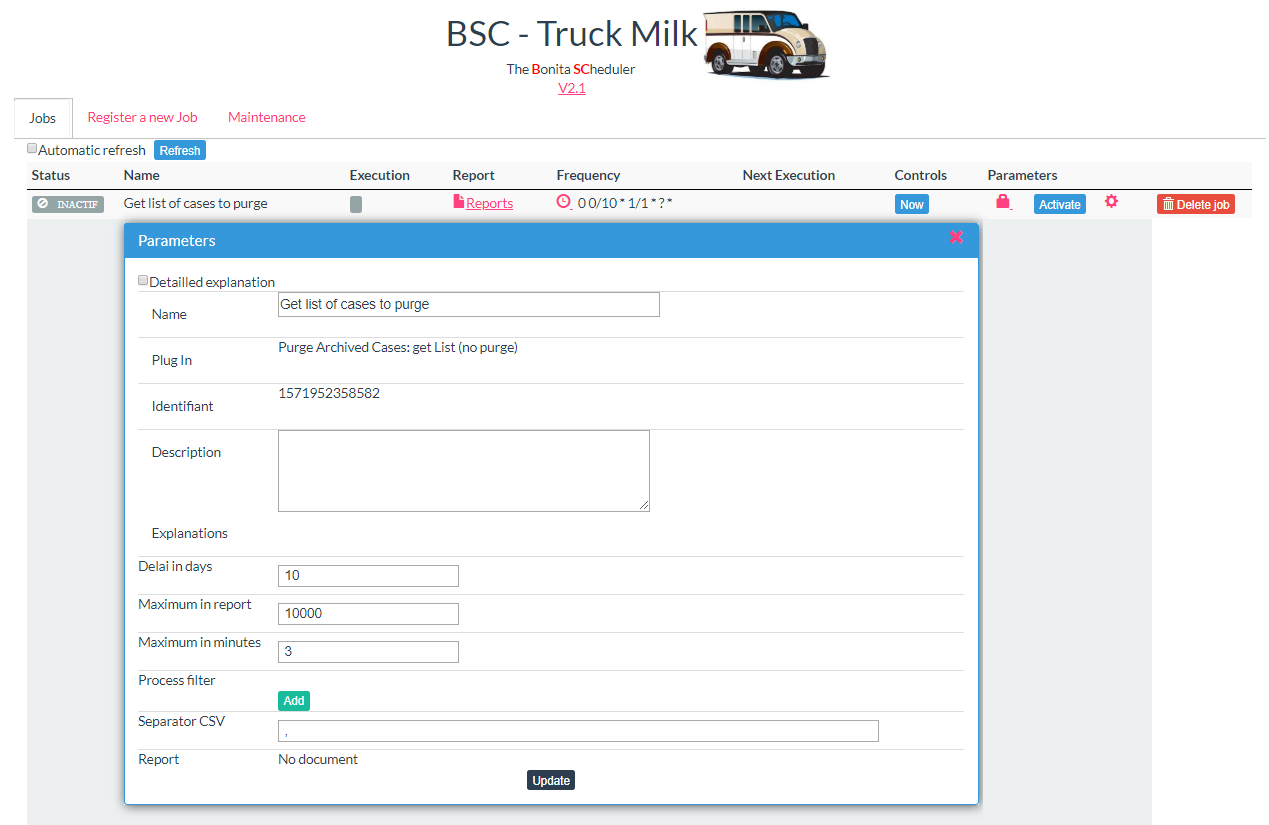
## Parameters

Jobs executing a Plug in. Each Plug in has parameters.

Each plug in has main parameters: name, description.

The identifiant is generated by Truck milk when you created the jobs and is usable on log file.

Click on  and gives the value

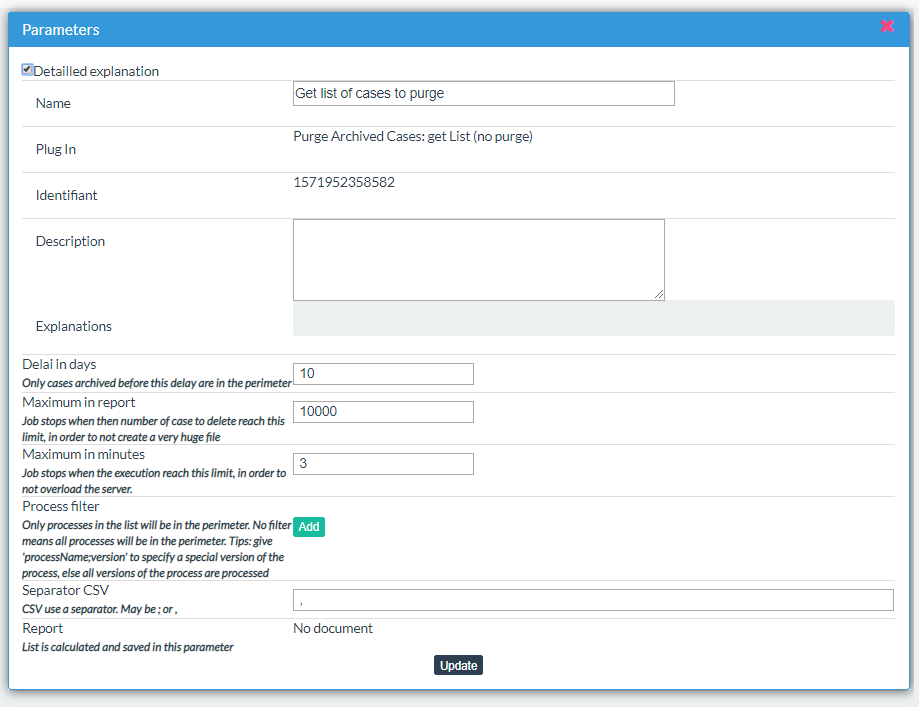


Different parameters exists:

* Integer,
* List of processes
* List of data
* Text

Click on Update to validate the change.

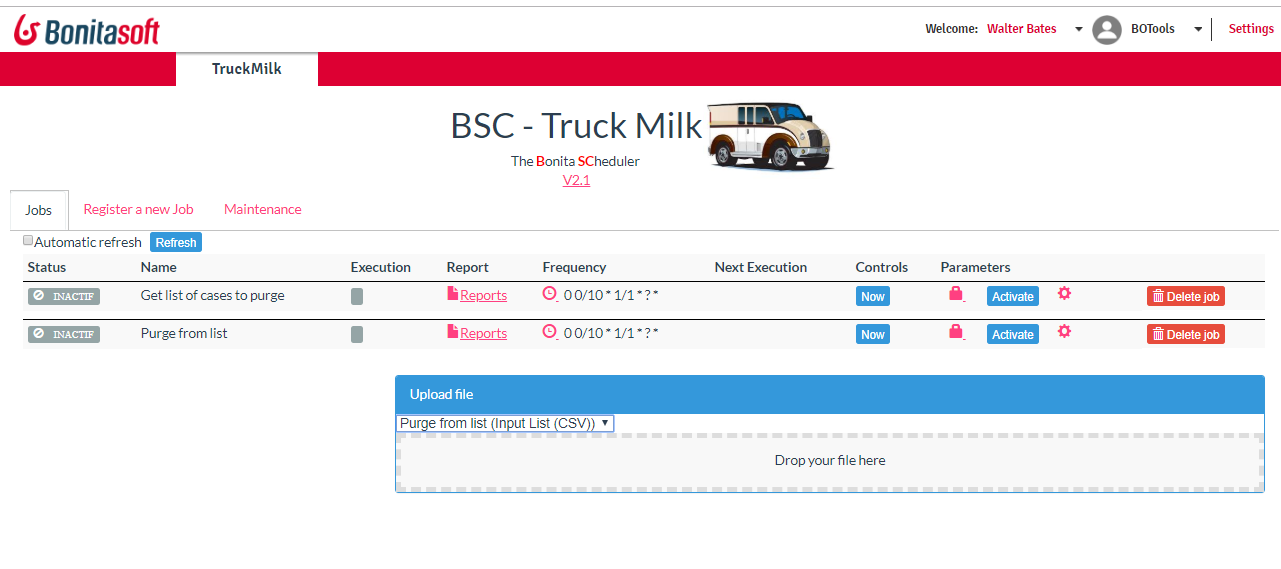
You can check the “Detailled explanation” to have more information parameter per parameter.



### Document Input parameter

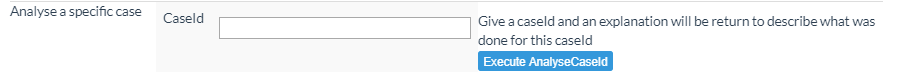
A plug in may want a document as a parameters (Plug in “Purge Archived Case: Purge from list” for example)

When a job with this kind of parameters is detected, a new box appears. Select then the job and parameter, and drag and drop the document to upload it on server.



### Test parameters

In some Plug in, you may have some tools to help you. Then, a button is visible.

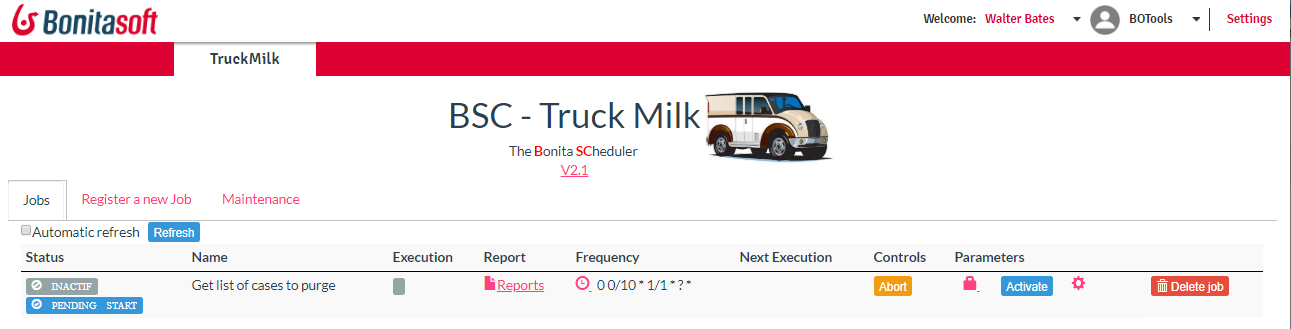


## Execute it once

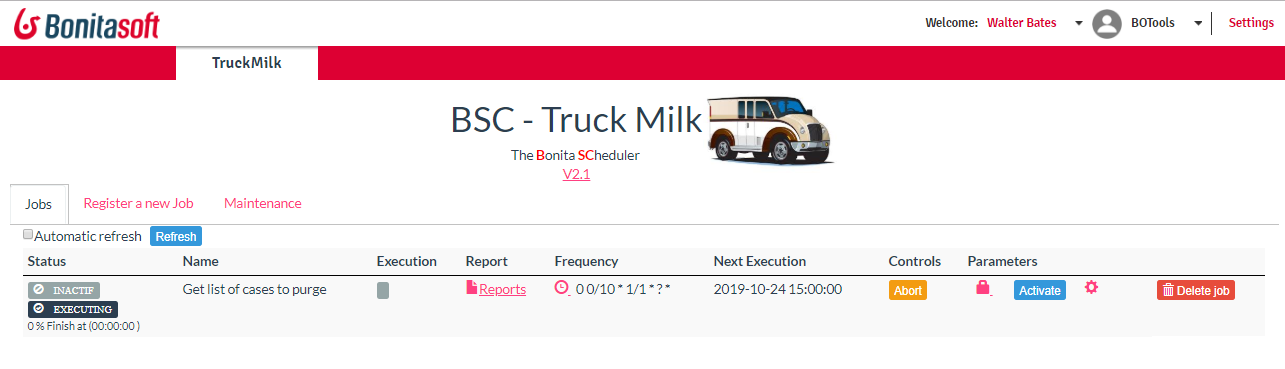
To verify parameters or have a immediate start, you can click on the button “Now”.

Jobs is then registered to be executed.

Status is moved to “Pending S.

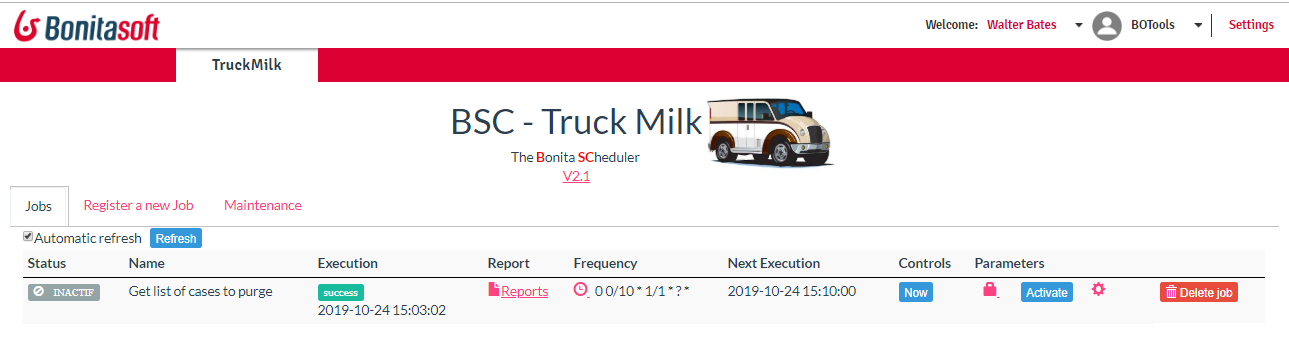


Then, job status change to “Executing”. An estimation time to finish is calculated to end when it is possible (mainly for plug in who may need time to execute).



“Abort” button may be use at any time to ask the job to finish immediately. Each Plug in test regurlarely the status, and stop during the process, at a safe point (jobs is not killed).

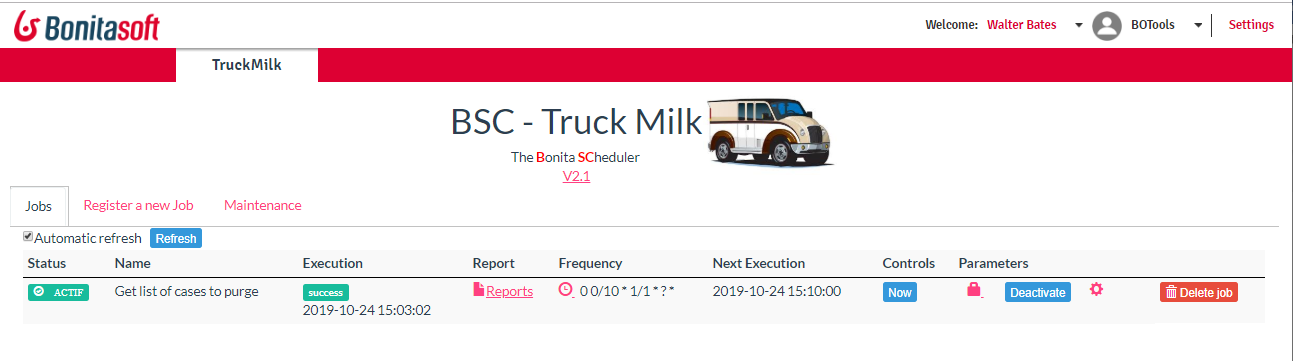
When execution finish, status change to “Success”.



Note: status may be SuccessNothing. That indicate the job runs but have nothing to do. If you asked for the list of cases to purge, and the list is empty, then the plug In return a “Sucessnothing” status. Idea is to keep then only the real execution.

## Activate / Deactivate

Activate a job by clicking on the Activate button. Truck Mil calculate the next Execution date.

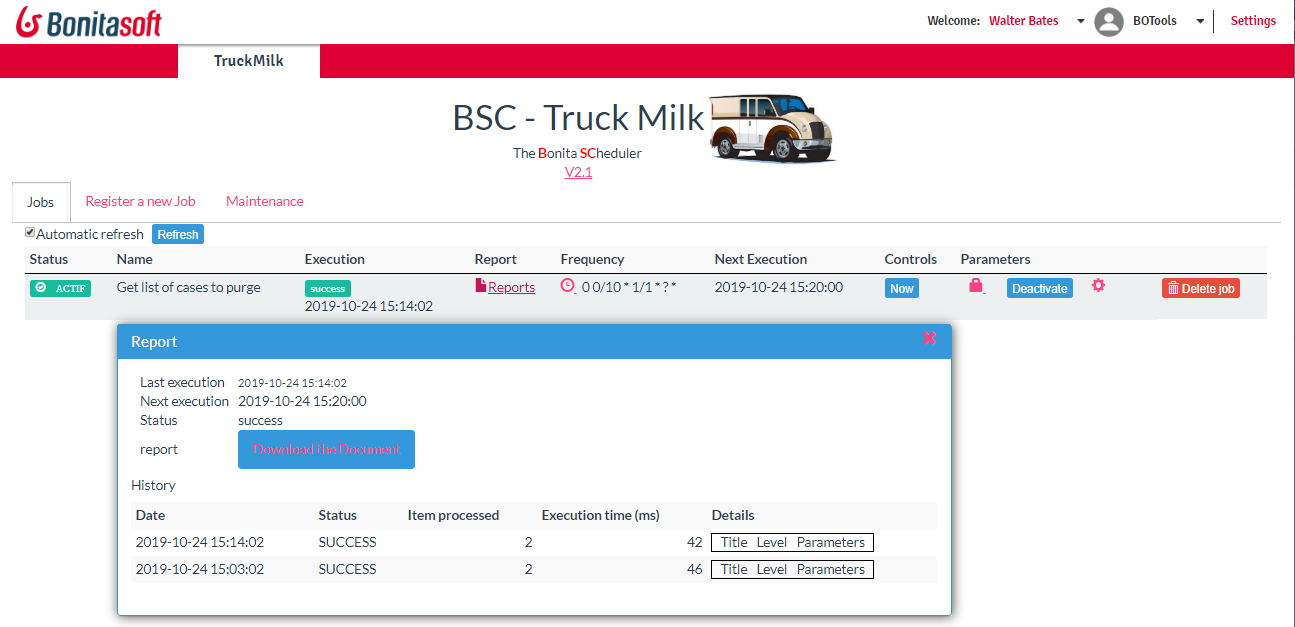


At any time, you can deactivate a job.

## Access the report

Report are accessible for each job by clicking on .

All the execution are visibles, with a status.



Note 1: when the Plug in produce a document, you can download it. Only the last generated document is saved.

Note 2: the history keep only the Success and Error execution. If the Plug in return a SuccessNothing, it is not saved in the list, to keep history with real information.

Note 3: Only the last ten executions are kept.

# Embeded plug in

## Delete case

The Plug in delete cases, archived or not. A list of processes can be set as parameters, else all processes. Use this plug in when its necessary to purge a lot of cases.

Deletion of the case may not works due to a transaction timeout: to delete a process, Bonita Engine open a transaction, then delete all cases. When there are too much case to remove, transaction may failed. Secondly, this operation may need a lot of time to be finished.

The parameter “Maximum cases deletion” is use to specify the maximum number of case to delete. When the number is reach, the job finish, it will re-start at the next execution, so cases may be removed “page per page” to avoid any overloading on the server.

## Email User tasks

This Plug in calculated, for a user, all visible tasks, i.e., all tasks visibles in the portal, in “my tasks”.

Then, one (and only one) email is send to the user, with the list of all tasks.

Plug in required a User Profile as parameters: all users registered in the profile will receive an email if they have active tasks.

The content of email may be defined, using place holder:

* Assignedtask list all tasks assigned to the user
* Pendingtasks contains all tasks assigned (except the assigned tasks)

For example, the content may be

Your assigned task <br>{{assignedtasks}}<p>Your pending tasks:<br>{{pendingtasks}}

Nota: this plug in need the Email JAR file installed. Check tab Maintenance / Information to verify that the JAR is correctly installed.

## Ping

Ping Plug In is here for test usage

## Purge Archived Case

This Plug in purge archived case. A delay may be set in parameter, to purge case with three months delay for example.

## Purge Archived Case : Get List

This Plug In calculated a list of cases to purge, but not purge them. The list is a CSV file, containing the caseid, the process name. A status column is ready to be fulfilled.

A delay can be set in parameter, and a list of processes.

Example of CSV:

caseid;processname;processversion;archiveddate;status

5149;ExpenseNote;1.0;18/10/2019 15:02;

5150; ExpenseNote;1.0;18/10/2019 15:02;

5151;VacationRequest;1.0;18/10/2019 15:02;

## Purge Archived Case: Purge From List

This Plug In works with the previous plug In. it accepts the same list, and checl the status of each line. If the status is DELETE, then the case is removed.

Example of CSV to upload:

caseid;processname;processversion;archiveddate;status

5149;ExpenseNote;1.0;18/10/2019 15:02;DELETE

5150; ExpenseNote;1.0;18/10/2019 15:02;

5151;VacationRequest;1.0;18/10/2019 15:02;DELETE

## Replay Failed Tasks

Replay Fail task re-execute all tasks in a Failed mode. The number of retry, and the delay between two tentative are parameters.

Note: the Bonita Engine must accept to replay a failed task. Only the Entreprise or Performance subscription allow that.

## SLA

Tasks must have some due date to be executed (example, execute the task in 10 days). Before the delay is reach, different actions may be necessary:

* Send a reminder after 6 days (i.e. at 60% of the delay) to all users who can execute the task
* Send a second reminder after 9 days (90%)
* Send a alert reminder if the delay is over than 1 days (110%)
* Assign the task to a different person if the delay is over 13 days (130%)

A design in the process is possible to reach theses operations, based on “non interruptible boundary event”. When process have a lot of human tasks, and rules are important, the design may become very complexe. Secondly, if a rule change (add a new trigger, change the trigget at 90 to 80%), the process must be redeployed.

This Plug In does theses operations, and can be update at any time.

The SLA operation is based:



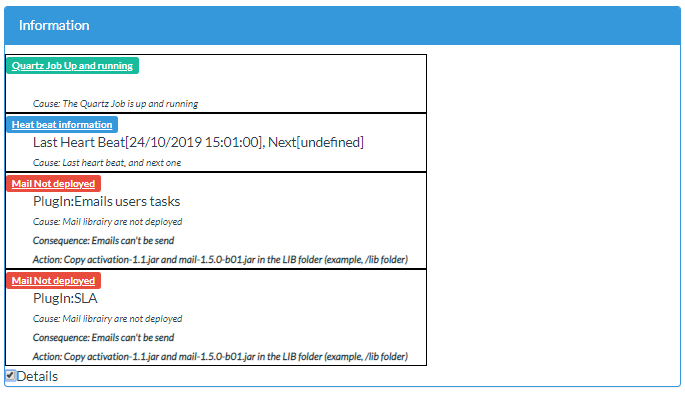
* A task name. If this parameter is empty, the rule is applied on all tasks
* A Percent Threashold. This parameters is active only if the task has a Due Date. Then, the percentage is calculated between the Start Date and the Due Date. When the due date is reach, the percent is 100%. It’s possible then to apply a rule over 100% (due date expired)
* Action: multiple action are possible. Click on detailExplanation to have a list of explanation. Main actions are EMAILUSER, EMAILACTOR, EMAILCANDIDATE,ASSIGNUSER, ASSIGNSUPERVISOR

# Maintenance

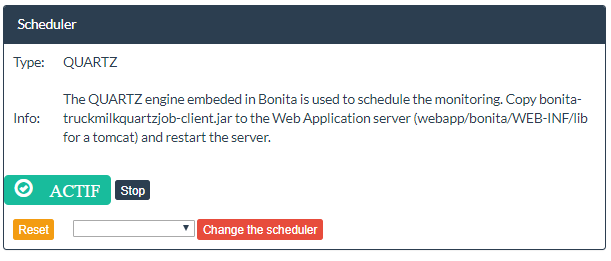
The Maintenance tab group some operations:

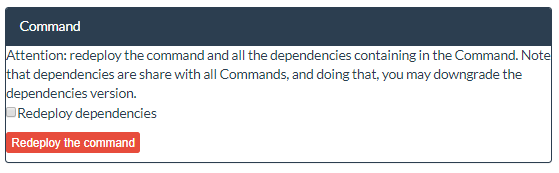
## Information

This panel contains main information on the Scheduler.









# Build a new plug in

HEADQUARTERS

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